



OTHER SOLUTIONS

risk management services



OTHER SOLUTIONS Consulting supports the identification, prevention and management of risks and potential crisis associated with client's international development.



NO MATTER WHAT YOUR
PROJECTS ARE,
IN INSECURE ENVIRONMENTS
YOU CAN HAVE CONFIDENCE IN
OTHER SOLUTIONS CONSULTING
TO SUPPORT YOU TO
EFFECTIVELY PREPARE FOR,
IMPLEMENT AND MANAGE YOUR
RISKS AS WELL AS EFFICIENTLY
MANAGE ANY CRISIS THAT
MAY ARISE, ENABLING YOU TO
CONTINUE SAFELY ACHIEVING
YOUR OBJECTIVES.

OTHER SOLUTIONS Consulting is managed by Alexandre Carle and comprises a team of highly skilled experts and a larger network of specialist consultants (technical or geographical) who are always ready for short notice deployment. The team is made up of professionals from varied backgrounds such as; Special Forces, law enforcement, private security, academic, humanitarian, specific state services etc. The team represents diverse cultures, is gender sensitive and all services can be provided in both English and French as well as Spanish, Persian and Arabic, on request. The team has experience anticipating and solving issues and supporting the realisation of projects in high risk environments, war zones, natural disasters and remote and urban settings throughout the world.

OTHER SOLUTIONS Consulting provides customer service excellence through this multidisciplinary team which has a high level of indispensable skills for integrating security into all stages of the project management cycle. Depending on the client's needs we will pull together the most appropriate mix of specialists so as to best meet our clients' needs and context.

OTHER SOLUTIONS Consulting believes that a piece of advice is only useful when it can be translated into an impact, with measurable and concrete results for our clients and their decision makers.

OTHER SOLUTIONS Consulting commits completely to; high quality products; open communication with the client; ongoing relationships based on shared knowledge (bound by confidentiality), trust and respect and rigorous commitment to our Code of Conduct (ask for a copy if required).



Operational Support

That enables clients to successfully implement projects.

- Security Audits
- Country and location specific assessments
- Threats, vulnerability and Risk assessments
- Supports the expansion into new geographical areas of operation
- Operational mentoring and coaching on risk and security management issues including mainstreaming of security
- Contingency planning – evacuation (security and medical), relocation, hibernation
- Preparation for crisis management – policy, crisis management team, communication, materials, trainings
- Corporate security policy development
- Establishment of information coordination and management systems – incident reporting and feedback circles, information gathering and analysis, travel monitoring
- Support management in outsourcing security services (calls for tenders) – drivers, guards, close protection
- Providing and supporting experienced security staff
- Traveler briefings and debriefings
- Confidential psychological support and debriefings following a critical incident
- Mentoring and coaching



Crisis Management

To support a timely and professional emergency response.

- Establishment of a crisis management team
- Facilitating the development of crisis management strategies
- Facilitating contact with various actors
- Negotiation assistance
- Crisis communication – internal and external
- Media monitoring
- Confidential psychological support and debriefings following a critical incident
- Post crisis incident analysis
- Post incident assessment



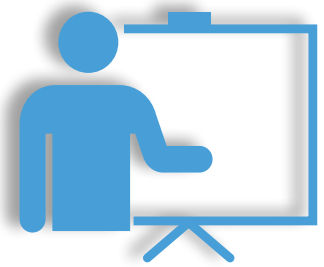
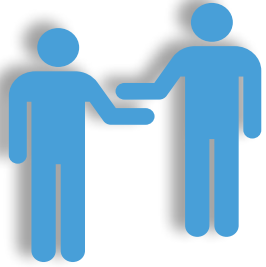
Trainings

Customised with consideration for clients identity and geographical presence.

- Personal Security
- Security Management
- Crisis Management
- Hostile Environment Awareness Training (HEAT)
- Stress management
- Sexual Violence
- First Time Traveller Preparation
- Communication – Radio, Satellite
- Driver and Guard trainings
- First Aid and Trauma – basic and advanced
- Health and Safety
- Anti-abduction Training

Our training brochure is available on request from training@othersolutions.eu

Structure and Pricing of Services



Consultancy

Consultancies involve the identification of specific needs, followed by individually designed solutions.

A wide range of professional consultants are available and can be called on an as needed basis to ensure the best results.

Consultancies are paid on a daily fee negotiated prior to signing a contract.

The amount of days allotted to complete the task professionally will be agreed on in advance, including provision for preparation, travel and report writing.

All consultancies commence with the signing of a confidentiality agreement.

24/7 Direct Support

Availability of a consultant 24 hours a day and 7 days a week via mail/ phone and text messaging, with the payment of a set monthly fee based on expected average time commitment.

The time will be used on an as needed basis, to respond without delay, to events that arise, such as; technical support online for the management of crisis, context monitoring and analysis according to travel and work stations, pre departure health and security briefings, context specific support for field staff (such as research on specific topics: housing, communication systems, security HR) and support to managers in their mainstreaming of safety and security.

The 24/7 contract usually results in the identification of and proactive initiation of tailored safety and security improvements due to the deeper understanding of the client's needs.

All contracts commence with the signing of a confidentiality agreement.

Trainings

Trainings are tailor-made to the client's specific needs (context, organisations identity, budget etc) and can be designed for various participants – head office or field staff.

Trainings can be delivered anywhere and OTHER SOLUTIONS Consulting has access to a number of excellent training sites worldwide.

Trainings can also be opened up for external participation so as to increase participant numbers and decrease per person costs.

Please contact the OTHER SOLUTIONS Training Manager to clarify and define training requirements.



Training Approach

OTHER SOLUTIONS Consulting uses a multi dimensional collaborative learning approach to facilitate participant's professional growth and development. Multimedia communication such as auditory, visual and kinesthetic learning methods, are used, so as to keep participants engaged and to encourage full assimilation of learning goals. Training methodology includes the use of a variety of environments to reproduce realistic simulations as well as group work, brain storming sessions, role plays, debate, practical exercises, and guest speakers. The trainer works to stimulate the spirit of inquiry and reflection hence rational open minded debate and critical analysis is highly encouraged.

Trainings are tailor made to the participant's needs, the relevant context and the organizations mandate. The culture and customs of the communities in which the training takes place and of which participants represent will be respected as will the **OTHER SOLUTIONS Consulting Code of Conduct**. So as to respect the learning of others, everyone in the training environment is encouraged to be courteous, tolerant, timely and supportive of each other.



Examples of some of the contractual services that we have successfully provided, include:

- Lead trainer for European Union observers of elections in various countries
- Election feasibility mission with the European Commission (RELEX & AIDCO) in Afghanistan
- External evaluation of security coordination projects
- Audited, NGOs and private businesses, field security operations and external contractors
- Supported external recruitment and establishment of management systems for a close protection team
- Designed, developed and implemented global safety and security policies for large companies operating in emerging markets
- Provided logisticians to NGOs looking for aid workers with experience operating in demanding environments
- Designed and delivered first aid training and psychological first aid to a range of clients
- Provided tailor made safety and security support to Human Rights Groups
- Designed and delivered security trainings for a bilateral organisation
- Took the initiative to design and independently implement trainings for staff in rapidly deteriorating contexts
- Crisis management in north and west Africa for a large US based consulting company
- In partnership with organisational key decision makers, we developed the risk attitude for a number of large international organisations, through the provision of tailored policies and procedures, as well as training senior management staff
- Substantial operational experience in: Jordan, Iraq, Yemen, Haiti, Chad, Ivory Coast, Mali, Niger, Burkina Faso, Afghanistan, Pakistan, Mexico, North America, Palestine, Israel, Europe, Nicaragua, Columbia, Bolivia, Honduras, Guatemala, Mexico, Panama, Maghreb, Cameroun, Zimbabwe...
- Crisis management in numerous countries following natural disasters, conflict or post conflict settings, for example: Afghanistan, Syria, Mali, Iraq, Pakistan, Niger...

OTHER SOLUTIONS Consulting is flexible and open to client requests. Please feel free to share your thoughts and ideas with us as solutions can always be found!



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other_solutions



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